

RPB09-145 PRODUCT BULLETIN

TO: Residential Distributors
FROM: Matt Lattanzi
DATE: 06/22/09
RE: Use of non-Nordyne Heater Kits

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As a reminder, the warranties for NORDYNE's products require that NORDYNE equipment be installed in accordance with NORDYNE's installation instructions, which require that only NORDYNE-authorized kits or accessories be used. Currently, all NORDYNE-authorized heater kits are made by NORDYNE. Use of other heater kits with NORDYNE products can adversely affect their operation and/or safety. Therefore, the use of non-NORDYNE-authorized heater kits will void NORDYNE warranties. For further details, please refer to your distributor agreement with NORDYNE and the appropriate warranty documents and installation instructions. To further communicate these points, a new label is being added to all NORDYNE Air Handlers, Package Air Conditioners, and Package Heat Pumps with the following statement: *"Use of non-NORDYNE-authorized heater kits is prohibited by NORDYNE warranty. Utilize NORDYNE-authorized heater kits only."* As always, NORDYNE-authorized heater kits provide the full express limited warranty coverage.