

## TECHNICAL SERVICE BULLETIN

### TB08-169R

**TO: RESIDENTIAL AND MAYTAG DISTRIBUTORS**  
**FROM: TECHNICAL SERVICE DEPARTMENT**  
**DATE: DECEMBER 18, 2008**  
**RE: IQ AC, IQ HEAT PUMP, AND MODULATING FURNACE TRAINING**

The requirements for the Modulating training:

We would like to clear up any confusion regarding the iQ AC, Heat Pump and Modulating Gas Furnace. Nordyne Technical Service Department will be holding training classes in January and February 2009. Refer to technical bulletin TB08-161R.

While it is not a requirement that TSA must attend modulating training, **you are required to have been trained on the iQ Drive AC**. This class will be very helpful in your efforts in troubleshooting the 4.0 iQ Drive Controller and Modulating Gas Furnace.

The new iQ Training Book will include the Revision 4.0 iQ Controller and the Modulating Gas Furnace. Both systems will be included in the training book. You may choose to train the iQ AC or Modulating Gas Furnace Systems. These books should be available at the end of the year or very early January.

The only online test that will be required is for the iQ Drive AC, there is not an online assessment on the Modulating Gas furnace. There will not be any references to the older iQ revisions of the controllers or parts.

**KEEP YOUR OLDER TRAINING BOOKS** for reference.

The requirements for the iQ heat pump training:

You must have taken the iQ Drive AC training to qualify for the iQ Drive Heat Pump training and there will not be an online assessment for the iQ Heat Pump.

When the training is available for the iQ Heat Pump, Nordyne will offer an iQ Drive AC Class the first day and then iQ Heat Pump Class the second and or third day of training. The AC class will be available for those who want a refresher or those have not taken the class and online assessment.

If you have any questions please call Nordyne Technical Service Department at 1-800-422-4328 ext. 2.

Thank you,  
Nordyne Technical Service

