

TB09-164R

TECHNICAL SERVICES BULLETIN

To: Residential Distributors

From: Technical Service Department

Date: December 08, 2009

Re: Modulating Gas Furnace Returns (FG7MQ, PGC2MQ FURNACES)

In reference to Technical Bulletin **TB09-163R**, all Modulating Gas Furnaces (FG7MQ, PGC2MQ FURNACES) in Distributor Stock with a Serial number **0904 and earlier** should be returned to Nordyne via the RGA process.

Please contact your local Nordyne Regional Sales Representative if you need assistance with the RGA process. Replacement furnaces should be ordered through the normal order process.

If you have any questions please contact Doug Priestley (priestleyd@nordyne.com) or 1-800-422-4328 ext. 7448.

Thank you
Nordyne Technical Service