

WB09-104R WARRANTY BULLETIN

TO: Residential Distributors

FROM: Warranty

DATE: 07/15/2009

RE: Refrigerant Allowance

Effective immediately Nordyne will now allow refrigerant cost incurred in servicing units within the first 90 days from installation as part of our Product Assurance Commitment or PAC. This will be an additional allowance that can be added to the existing rate of:

\$30 for a mechanical repair

\$90 for a refrigerant leak

\$150 for a major component

The refrigerant coverage for services under the PAC will be:

\$7 a pound for R-22

\$12 a pound for R-410A

Should there be any questions in this regard, please call the Warranty Department at (800) 4AC-HEAT.